

**Minutes of the PPG Meeting Held at Haughton Thornley Medical Centre,
Thornley Street, Hyde
13 May 2010**

Present:

Bill Burgoine (Chairman)	Patrick Jordan (Practice Manager)
Dorothy Burgoine	Dr Lisa Gutteridge
Margaret Rickson	Dr Richard Fitton
Alan Yates	Dr Ben Brown (NW SHA)
Yvonne Bennett	David Jones (News Editor)
Delia Hulme	Christine Lockwood (CORA)
Gill Anderton	Ayful Ullah (CORA)
Sheila Caldecott	
Margaret Urwin	

Apologies:

Dr Amir Hannan, Graeme Roper, Claire Kenyon

1. Welcome & Apologies:

The Chairman welcomed everyone to the meeting especially all visitors

2. Minutes of the last meeting:

The minutes of the previous meeting were agreed as being correct.

3. International Conference on Urban Health 2010

Dr Richard Fitton introduced an abstract for submission to ICUH 2010, New York. It is a collaboration between Dr Fitton, David Jones, Dr Hannan and two PPG members on behalf of Haughton Thornley PPG. It describes how the partnership has adapted to change and is playing a major role in educating others. The work of the PPG encourages all patients to take an active role in their healthcare. The abstract was read to the group who all agreed to the submission.

4. Newspaper Articles

David Jones, News Editor of the Tameside Reporter and Glossop Chronicle expressed his interest and support to the approach to health and work that Richard has been carrying out. He is now arranging for a series of article about health in both editions of the paper. He is interested that patients of all ages have access to their own medical records and use www.htmc.co.uk to help monitor their health. The work of the PPG is also of importance and helpful to other patients. Four members of the PPG having already submitted pieces for consideration. If anyone wishes to submit anything they should submit an item for consideration to david.jones@btconnect.com and include their contact details. It is suggested that it should be no more than A4 page.

5. What the PPG has been up to:

Alan Yates gave an excellent report from the Health Informatics for Patients seminar which was held in Manchester. It was a very entertaining, humorous 80 minutes of how the NHS is changing with regard to IT and patient's interactions. Although lots of ideas were presented, many of these are already happening at Haughton Thornley Medical Centre; "If only we could get that message to other patients and Practices!"

Alan feels that HTMC are really good especially when compared to other Practices.

A brief report of a Meeting attended in Birmingham by two members was given. In the interest of time copies of both reports were available to attendees, and should be available on the Web site.

6. POPS/CORA

The role of CORA (Community Options for Remaining Active) was explained. This is a free confidential community based service available to over 55's. The work covers a vast spectrum including managing mobility, emotional support, volunteers providing befriending services accompanying to hospitals etc, home, fire and personal safety advice, benefits advice and referrals. They also provide support plans, frequent review and have an advice line.

Patients can 'self-refer', but as part of social prescribing GPs and Primary Care Staff can refer patients. There have not been many referrals from Thornley House. Dr Lisa Gutteridge and Patrick Jordan promised to look further into this and thanked Christine and her colleague for highlighting their work.

A PPG member has since noted that Reception staff do hand out the leaflet to patients they feel in need of the service but this might not reflect as a Practice referral.

7. Link update

Bill Burgoine gave the PPG members the press release details regarding the Hospital Improvement Event organised by LINK at Ashton Town Hall on the previous day. These details should be widely reported in the Reporter Group newspapers, the Advertiser and the Manchester Evening News.

8. Work Ahead

Dr Ben Brown is an academic GP trainee and works within the North West Strategic Health Authority. So far most of his work has been based in hospital. The hospital was very much involved in IT and he saw the benefits of this first hand and how the patients benefitted. He is working on providing a list of recommendations for PCT (Primary Care Trust) to implement as part of the electronic records system. Dr Brown commented that the work at HTMC is extraordinary but it should be normal as it can be very cost effective. With PCTs trying to reduce hospital admissions this could be an excellent way. Many patients do not want to go to hospital especially if they have reached end of life or on palliative care. For them to have access to their records would be a good thing. These could then be made available to ambulance services and OOH services (Out of Hours). Patients could also share their records with District Nurses and MacMillan nurses which would greatly benefit the patients. Members are very happy to assist Dr Brown in any way.

9. AOB

A member of the group volunteered to hand out bananas and a 5 a day information leaflet to all patients attending the surgery the following day (14 May) as part of the PPG health information project. This was part of the World Cancer Research Fund '**Fruity Friday**'. A calendar of NHS events was given to each member. Members were asked if they had a special event they wished to promote to notify the group.

A Haughton Vale representative reported that the BP machine at Haughton Vale had not been working for many weeks. Patrick Jordan was happy to report that the machine had now been repaired and was now in use once again.

A PPG member had been approached by a patient on the possibility of an ECG machine at the surgery. Dr Gutteridge explained that Tameside Hospital do offer an excellent reliable service. It is important that the test is carried out by a trained person and more importantly information is reported by a qualified person. This ensures a more accurate result for the patient.

**The next meeting is to be held:
Thursday 8 July 2010 at 2.00pm
Thornley House Medical Centre
Thornley Street
Hyde
SK14 1JY
0161-367 7910
www.htmc.co.uk**